

Board of Directors

**COORDINATED HUMAN SERVICES
TRANSPORTATION PLAN**

February 28, 2024

WHAT IS THE COORDINATED HUMAN SERVICES TRANSPORTATION PLAN (CHSTP)?

- Develop strategies that improve mobility for seniors and individuals with disabilities
- Encourage coordination to reduce duplication of services
- Required by Federal Transit Administration (FTA)
 - CHSTP requirement established in 2005
 - Must be updated every 4 years
 - Must be in place in order to receive Section 5310 funds
- Guides utilization of funds for *Section 5310 – Enhanced Mobility for Seniors and Individuals with Disabilities*

COORDINATED HUMAN SERVICES
Transportation Plan
May 2020



EAST-WEST GATEWAY
Council of Governments
Créant des solutions Across Jurisdictions / Solutions

PLAN REQUIREMENTS

1. Inventory of existing transportation services in the St. Louis region
2. Assessment the transportation needs of the target population – seniors and individuals with disabilities
3. Strategies to address the gaps between existing services and the needs assessment
4. Priorities for implementing the identified strategies to improve mobility and efficiency

PLAN DEVELOPMENT & ENGAGEMENT

- Stakeholder outreach and workshops
 - September 20 – Gaps and Unmet Needs
 - November 15 – Goals and Strategies
- Provider and Public surveys
 - Open August through October
 - 100+ responses
- Stakeholder strategy prioritization and draft plan review
- Public comment period March 1-31, 2024
- In-person open houses in Missouri and Illinois + a virtual option



IDENTIFIED GAPS – FOCUS AREAS

1. **AFFORDABILITY** – Increase investment in transportation services and reduce the financial burden of providers, agencies, and riders.
2. **RELIABILITY** – Improve the reliability of using and providing transportation services by supporting routine needs and logistics.
3. **ENVIRONMENTAL & SOCIAL** – Support the development of the built environment, a robust public transit network, and social programs that foster independence.
4. **COORDINATION** – Centralize information and resources to reduce barriers to coordination among agencies and increase public awareness of service options.
5. **TECHNOLOGY** – Ensure that people of all ages and abilities benefit equitably from advances in technology.

NEXT STEPS

DATE	MILESTONE
February 28, 2024	Draft plan presented to Board of Directors
March 1-31, 2024	Public comment period
March 7, 2024	Open house at Glen Carbon Senior Center – 1:00-3:00 pm
March 12, 2024	Virtual open house – 4:00-6:00 pm
March 22, 2024	Open house at Paraquad – 1:30-3:00 pm
April 24, 2024	Final Board approval & adoption

QUESTIONS?

Contact us by email CHSTP@ewgateway.org
or phone 314-421-4220 / 618-274-2750

